Per User Support Plan

Fully managed IT, priced per user. One monthly fee, no hourly billing for in-scope support.

$174 NZD, excluding GST, per user per month

$150 at 5 or more users NZD, excluding GST, per user per month, on every seat.

Servers: price on request.

What is included

- ✓ Remote monitoring and management
- ✓ Automated patching
- ✓ Health monitoring and alerts
- ✓ Remote helpdesk: remote support for your people
- ✓ Onsite support in Auckland (Albany to Drury) and Dunedin, New Zealand
- ✓ Client portal
- ✓ SentinelOne endpoint protection (EDR)
- ✓ Microsoft 365 backup

One monthly fee. No hourly billing for in-scope support. Projects (over 4 hours) are quoted separately.

Support hours

Standard support hours are 8:30am to 5pm, Monday to Friday, NZ time. Extended hours (6:30am to 8:30pm, Monday to Friday) are available on the Per User Support Plan. 24x7 on-call is available as an add-on.

Not in any plan

Not included in any plan, and quoted separately: domains and SSL certificates, firewall management, VoIP administration, quarterly business reviews and vCIO, Security Bundle add-ons such as the 24/7 SOC, hardware, software and projects.

Build your plan and send an order request

Choose a plan, set your numbers and add what you need at beltonitnexus.com.au/build-your-plan. You see the monthly price as you go.

An order request is not a purchase. We check the plan fits, then send a formal quote to approve online; approving it is your signature. Nothing is billed before then. Questions? Call +61 3 4803 4915.

Prices are in New Zealand dollars (NZD), exclude GST and were current in November 2026. How GST or other tax applies to your organisation is set out in your quote. Items marked price on request are priced in your quote. Onsite support is in New Zealand only. Belton IT Nexus Limited.